Dear Valued Customers,

Thank you for choosing McMinn Waster Removal. Enclosed is a reminder for you on all of the guidelines for the garbage pickup.

Garbage limit is approximately 50-60 lbs per week (approximately 5-7 white bags or 2-3 black bags). If you are consistently over the limit, you will be contacted and your bill adjusted as needed. If there is an instance where you will have an unusually large amount of garbage or large items one week, please call the office prior to your pickup. There will be an additional charge for these pickups. If we are not aware that these items will be at the stop, the items will not be picked up.

All garbage must be bagged. Cans with loose garbage will not be lifted or garbage hand-picked out.

Garbage must be out by 7 a.m. the day of your pickup. If you fail to have the garbage out on time, we will not make special trips out to collect it. It will have to be picked up the next week.

Items that cannot be taken to the dump include:

- Batteries
- Pesticides
- Propane tanks
- Kerosene or heating oil tanks
- Freon bottles
- Plastic bottles
- Aluminum cans
- Oxygen and acetylene tanks
- Water heaters
- Tires
- Motor oil and anti-freeze
- Liquid paint (must have sand or kitty litter added to harden)
- Television or computer monitors

Yard waste is $2.00 per bag. Fee must be paid on the same day as pickup. If you have a significant amount we can make arrangements for a special pickup.

We offer recycling, as well as special pickups for garage clean-outs, moving, etc.

PAYMENT MUST BE RECEIVED BY DUE DATE ON YOUR BILL. If payment is not received by that date, service will stop and full quarter must be paid plus a start-up penalty in order to restart your service.

We offer quarterly email billing, credit/debit card, and auto-draft payments. Please contact our office for more details.

Inclement Weather Policy – All efforts will be made to complete pickups in a timely manner when there is inclement weather. However, safety of everyone is our top priority. If for any reason we cannot get to your location due to poor road conditions, ALL garbage that you have will be picked up on your regular-scheduled day once the road conditions allow us to do so. Drivers will be given the discretion as to the safety of the roads on any given day.

Holidays – We will provide a list each January of all the holidays the landfill is closed. Garbage will not be picked up on the listed holidays. The schedule will move service back one day from the holiday. On Friday, Thursday and Friday's garbage will be picked up. For example, if Christmas is on a Tuesday:

- Monday – regular schedule
- Tuesday – no garbage pickup
- Wednesday – we will pick up Tuesday's garbage
- Thursday – we will pick up Wednesday's garbage
- Friday – Thursday and Friday's garbage will be picked up

As always, if you have any questions please call our office at (828) 890-8151. Thank you for allowing us to provide you with garbage service!