

Dear Valued Customers,

Thank you for choosing McMinn Waste Removal. Enclosed is a reminder for you on all of the guidelines for the garbage pick up and the landfill guidelines on items that **can not** be accepted.

1. Garbage limit – approx. 50-60 lbs per week (approx. 5-7 white bags or 2-3 black bags) - if you are consistently over, you will be contacted and your bill adjusted as needed. If there is an instance where you will have an unusually large amount of garbage or large items one week, please call the office prior to your pick up. There will be an additional charge for these pick ups. If we are not aware that these items will be at the stop, the items **will not** be picked up.
2. All garbage **must** be bagged.
3. Garbage **MUST** be out by **7 am** the day of your pick up. If you fail to have the garbage out on time, we **will not** make special trips out to collect it. It will have to be picked up the next week.
4. Items that can't be taken to the dump inc.
  - Batteries
  - Pesticides
  - Propane Tanks
  - Kerosene or Heating oil tanks
  - Freon Bottles
  - Plastic bottles
  - Aluminum Cans
  - Oxygen and Acetylene Tanks
  - Water Heaters
  - Tires
  - Motor Oil and Anti-freeze
  - Liquid Paint (must have sand or kitty litter added to harden)
5. Yard Waste – **as of October 1, 2009** Henderson County will no longer accept yard waste. If you have a significant amount we can make arrangements for a special pick-up.

We also offer **Special Pick ups** for garage clean outs, moving, etc.

6. **PAYMENT MUST BE RECEIVED BY 1<sup>st</sup> DAY IN 2<sup>nd</sup> MONTH OF QUARTER. If payment is not received by that date, service will stop and full quarter must be paid plus a start up penalty in order to restart your service.**

Our schedule for Holidays is as follows:

We will provide a list each January of all the Holidays the landfill is closed. Garbage will not be picked up on the listed Holidays. The schedule will move service back 1 day from the Holiday. Friday, Thursday and Friday's garbage will be picked up.

Example: Christmas is on a Tuesday  
Monday – regular schedule  
Tuesday – no garbage pickup  
Wednesday – we will pick up Tuesday's garbage  
Thursday – we will pick up Wednesday's garbage  
Friday – Thursday and Friday's garbage will be picked up

As always, if you have any questions please call the office. Thank you for allowing us to provide you with garbage service.

Gregg and Jeremy McMinn