

McMinn Waste Removal, LLC  
191 Liberty Drive  
Horse Shoe, NC 28742

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Dear Customers,

2009 has been a year of many changes for Henderson County. As many of you may know, Henderson County has taken steps to modify how solid waste is handled in the county. Some of these changes include haulers offering recycling to all county residents. We have modified and purchased equipment to accommodate large scale recycling. Although we have offered recycling for sometime, we were only recently able to handle large amounts of recyclable material. If you are interested in our recycling program please call the office to sign up and get additional information.

We have also had to modify some of our restrictions for pick up due to additional banned items at the transition station. These items include:

**Plastic bottles, oil filters, pallets, aluminum cans, used oil, whole scrap tires, yard waste, lead acid batteries, ABC beverage containers, anti-freeze, appliances, electronics**

Some of these items can be recycled but are currently banned from normal disposal at the Transition Station. We still offer special pick ups for most of these items. Please call the office to arrange for these items to be picked up.

We will also offer quarterly emailing of bills for customers who are interested in this option.

- **In the interest of convenience for our customers we will begin taking credit cards on January 1, 2010.**

A new web site will be online soon at [www.mcminnwaste.com](http://www.mcminnwaste.com) for customers who have internet access. The site will feature information about our company and services. The site will also include printable forms (i.e. Holiday Schedule, Garbage Guidelines, recycling info). There will be an option for emailing questions or information to the office instead of making a phone call. We hope this site will be a valuable tool for our customers.

As you can see there are many changes. Hopefully they are changes for the better. If you have any questions or are interested in the recycling, credit card payments or email billing please call the office.

We appreciate the opportunity to serve you and thank you for working with us through these changes.

Gregg and Jeremy McMinn

**\*\*PLEASE SEE REVERSE SIDE FOR YOUR HOLIDAY SCHEDULE\*\***